

Quality and Environmental Policy	B1101-3	Page 1 (2)
	Approval date: 12.9.2023	
Ledil Group (Including Ledil Group Oy, Ledil Oy and subsidiaries)	Prepared by: Katja Vilmunen	
	Approved by: Board of Directors	

Updates to the policy

Date	Description
24.8.2022	Policy reviewed without changes
12.9.2023	Policy reviewed without changes

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Quality and Environmental Policy

Ledil is the world leader in the design and manufacture of LED secondary optics. We offer our customers a superior customer experience by creating value through state of the art product development, high quality production, reliable deliveries and holistic customer service.

In our products, we aim for as long-lasting solutions as possible, to enable our customers to operate sustainably in terms of both costs and the environment.

Our operational policy is based on the following:

INNOVATION – We design and develop both customer specific and standard products depending on customer and production requirements.

PEOPLE – Our highly motivated and professional personnel are the cornerstone of our quality policy. We are committed to the continuous welfare, respect and development of our employees and rigorously follow all occupational health and safety regulations.

PRODUCTION – Our carefully selected production partners produce our products to the highest quality standards while enabling efficiency and flexibility.

SUPPLY – We provide on-time deliveries to the right location, securing short delivery lead times through efficient warehousing and logistics.

CUSTOMER SERVICE – We are dedicated to provide the best possible customer service in all areas of our business activities by respecting and valuing individuals and aiming to the same targets.

DEVELOPMENT – LEDiL's aim is to fulfill and even exceed customer requirements and expectations. To achieve this, we continuously seek for improvement possibilities through internal audits and by listening and asking questions to help us learn how to do even better.

CUSTOMER SATISFACTION – We strive to continuously improve customer satisfaction by developing of our products, operations, and know-how. To achieve this, we continuously maintain and develop our quality management system which complies with ISO 9001:2015 requirements. Ledil products represent the cutting edge of what is available in the industry and are always designed to be safe to use regardless of the application.

ENVIRONMENT – LEDiL products complement environmentally friendly values helping to improve the energy efficiency of LED lighting even further. We aim to follow sustainable development principles in all our activities to reduce any negative environmental impact caused by the company's operations. Our environmental management system complies with ISO14001:2015 requirements.

Ledil is committed following all applicable environmental, safety, quality and business-related laws and regulations.